



First Steps

Implementing NJHealthConnect @ Your Library

- 1.** Purchase iPads, WiFi only or with data plans:
Selected because all telehealth work on iPads, but not all work on other tablets, laptops, Chromebooks, or computers. iPads have proven to be easier to use by people with low digital literacy skills such as seniors, low-income, and immigrants.
- 2.** Preload iPads with your selection of health literacy database links and apps, mental health apps, local and national crisis hotlines, telehealth apps in your area of service, Google Meet, Zoom. See list of apps and web resources in this toolkit.
- 3.** All iPads circulate based on the policy of each library. They can be used only in-house or patrons may check them out to use at home.
- 4.** If the iPads are lost or damaged it is up to the library to decide whether or not to charge the patron for the lost or damaged equipment.
- 5.** Dedicate a quiet place in your library for patrons to use when conducting telehealth appointments, job interviews, or other private, health-related functions. The iPads should never be used in an open, public area where private health information can be overheard.
- 6.** Market the NJHealthConnect @ Your Library program to your community using the customizable flyer distributed to participating libraries and adhere to the correct logo and social media messaging.

