

Sample Survey Questions

These basic questions offer a jumping-off point to customize to the specific information needed for your organization's learning goals and research needs.

Space Use & Access

1. How often do you visit or use our organization's spaces and services (whether in person or online)?
2. What are the primary reasons you use our spaces and services?
3. How easy is it for you to access our services?
4. How can our organization better meet your access needs?
5. What spaces would you be most likely to use (e.g. study rooms, teledoc/video conference rooms, group meeting rooms/classrooms)?

Health & Wellness Needs

1. Since the onset of COVID-19, have your health information needs changed?
2. How confident do you feel in finding and understanding reliable health information?
3. Have you used any health resources provided by our organization (e.g., pamphlets, online databases, workshops)?

Adult Learning & Life Skills

1. Are you interested in adult education opportunities such as GED prep, ESL classes, or digital skills workshops?
2. Have you experienced challenges accessing online learning or job resources?
3. What kinds of job or life skill support would you find most useful from our organization (e.g., resume help, financial literacy, tech help)?

Digital & Community Support

1. Would you be interested in classes that teach people how to use adaptive and assistive technology?
2. Would you participate in support groups or discussion spaces on post-pandemic life, stress, or caregiving?
3. How could our organization better support your ongoing learning, health, or personal growth?